

[Click Here](#)



































you need to update the firmware manually. Sign in to My Verizon using the app or website. Navigate to System Settings and check for updates. Install the latest firmware (if available). Make sure you have a stable power source connected to the router during the update process. Otherwise, you can end up with more issues than before. If you're still getting the red globe on your Verizon router, your best bet is to reset it. However, a factory reset should be your last resort because it will wipe all your network configurations and settings. Find the reset button (a small hole) at the back of your Verizon router. Press it with a pin or a paperclip for 15 to 20 seconds. Release the pin and wait for a few minutes for the router to reset. Once the router is back to its original settings, you can set it up again, and the red globe should not appear anymore. If you've tried all these solutions, but the red globe is still there, the issue may be with the router itself or with the wiring outside your house. In this case, reaching out to Verizon support is your only option. They might initially suggest trying the troubleshooting steps we've discussed. After that, depending on the situation, they could dispatch a technician to your location or request that you send the router to them for further examination. The Verizon router red globe issue is pretty annoying, but it can be resolved through simple methods. Start by checking about any local outages. If there aren't any, inspect your cables for damage. Your next steps should include power cycling your router, keeping it at optimal temperatures, restarting your ONT, updating the firmware, and, at last, doing a factory reset. However, if you're still stuck with the red globe, there is likely something wrong with the router, and only Verizon support can further assist you. If there's something wrong with your current device and you have to replace it, check out our top picks for the best Verizon routers. Also, you might want to learn about the Verizon router blinking white issue in case you ever run into it. Our team of experts use a combination of independent consumer research, in-depth testing where appropriate - which will be flagged as such, and market analysis when recommending products, software and services. Find out how we test here. Follow us That red light means you have lost broadband connection. It should not happen daily or all that often. You have had three router replacements so you could ask for another one, however did anyone check the connections at the ONT? That would be where I would want Verizon tech support to look at. Make sure they don't try and make you pay for the visit. I would before I call have another broadband service lined up. Then you can explain that you will go to them since Fios is not fixing what you pay for you could also get a customer owned router that has tri-band mimo and with a high customer rating. I use Netgear but there are other companies just as good. Then just do a dhcp release on the Verizon router and unplug it immediately so as not to get another dhcp connection. Then plug in your customer owned router and take the ethernet cable from the ont and plug it into the WAN port on your owned router.after it get dhcp you can then enter the router and make a different SSID and network password (or use the ones supplied) and see if that stabilize the connection.please note Verizon Fios does not offer inside support for a customer owned router. They troubleshoot only from their CO to the ONT. So you would be on your own on the router. View solution in original post