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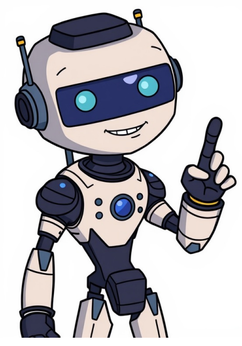

A Quick Guide for MAC Users Using a Non-Apple KeyboardA few days ago, I got my first Mac mini and I have to say, it's a fantastic device. Great performance, improved features, and incredible compatibility with my other Apple devices. It really made me wonderwhy did I wait so long?That said, Im still using a generic (non-Apple) keyboard for now. I do plan to upgrade to an official Mac keyboard and mouse soon, but in the meantime, I wanted to share how I made my current setup work surprisingly well with macOS.In this guide, Ill help you take your first steps into the Apple ecosystem even if you're not using Apple hardware just yet.Remap Your Keyboard for macOSTo make your keyboard more "Mac-friendly" you need to remap a few modifier keys so they match the Mac layout:How to Change Modifier Keys:Go toSystem SettingsSelectKeyboardClickKeyboard ShortcutsAt the bottom, chooseModifier KeysSelect your connected keyboardSet the keys as shown aboveAs for thefn (Function)key, I havent found a way to reassign or customize it, but so far, I havent needed it. If you dont use features like Dictation or emoji shortcuts, you probably wont miss it either.Copy, Paste & Move Files on macOSComing from Windows, you're probably used to:Ctrl + C= CopyCtrl + V= PasteCtrl + X= CutIn macOS, its a bit different. Especially when it comes to moving files. Command + C= Copy Command + V= Paste (makes a duplicate) Option + Command + V= Move (like Cut)On macOS, theres no traditional "Cut" for files. You copy first, then useOption + Command + Vtomoveinstead of duplicate.Important ReminderOn Windows, you probably useCtrlall the time for shortcuts. On macOS, that role is mostly taken over byCommand () which is mapped to theAlt keyon your Windows keyboard (once remapped).So instead ofCtrl + C, youll useCommand + C, and so on.Thank you for your time, I hope this guide helps smooth your transition into macOS.Welcome to the Mac Family! iPad A family member dropped their iPad Pro and dislodged a key on their Magic Keyboard. I've got both the key cap and what I think is a retaining clip and I'd like to put them back on properly.Are there any instructions or videos on how to do this? So far all I have been able to find are either unboxing videos or tutorials on older products that used the Magic Keyboard name.Thanks in advance! Posted on Jan 25, 2022 7:23 PM Reply Posted on Jan 25, 2022 8:32 PM You may want to take the keyboard and the key to the Apple Store to see if they can fix it for youYou can do the same as above at an Apple Authorized Service CenterHere is a link to a video on YouTube which discusses cleaning the Magic Keyboards key and the tutorial involves removing and replacing the key. This may be of some help to you as well Cleaning Magic Keyboard for iPad Sticky KeysAxel F. Page content loaded Jan 25, 2022 8:32 PM in response to Alex Hare You may want to take the keyboard and the key to the Apple Store to see if they can fix it for youYou can do the same as above at an Apple Authorized Service CenterHere is a link to a video on YouTube which discusses cleaning the Magic Keyboards key and the tutorial involves removing and replacing the key. This may be of some help to you as well Cleaning Magic Keyboard for iPad Sticky KeysAxel F. Jan 25, 2022 9:41 PM in response to Axel Foley Thank you for the link! Based on what the video shows, I may have to go with taking it into an Apple Store. I tried putting the retainer clip on a couple of different ways, and pushing the key back into place, but nothing "clicks" into place. The key just lays on it and falls right off when moved. Guess it's time for an Apple Store field trip... Jan 25, 2022 11:19 PM in response to Alex Hare Agreed. Good Luck and I hope that the Apple Store will be able to find a solution quickly.Axel F. This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. Replacing a key on the Magic Keyboard for a 5th Gen 12.9" iPad Pro Peter Lankashire's fix from Apr 2024 below worked for my iPhone 16--only minor change is in iOS 18.0.1, the "Phone" settings are now hidden under "Apps" in the "Settings" menu. So my suggested change to this fix is as follows:Some telephone banking and other automated systems such as for two-factor identification call you and may ask you to press a key, e.g. star. You open the Phone app and select the keypad at the bottom. You press the key. Nothing happens. The automated call system continues; it may ask you to press a key again.By default the iPhone does not send the keypress. To fix it do this:Open Settings. Scroll down to Apps.Scroll down to Phone.Select Incoming Calls.Change the option from Banner to Full Screen.Done. Posted on Oct 28, 2024 6:31 PM The information below is based on Apple's support article: How to generate a recovery key - Apple Support with quoted excerpts. Each section outlines the different situations and the strategies that may relate to use of a recovery key. If you are not familiar with trusted devices and numbers, see this support article > Two-factor authentication for Apple ID - Apple Support - If you still have access to your Apple ID and password but have lost your recovery key: "You can generate a new recovery key from Settings or System Preferenceson a trusted device." Refer to the steps in How to generate a recovery key - Apple Support about how to do this on different types of equipment (Apple equipment only). - If you have forgotten your Apple ID password, have lost your recovery key, but still have access to a trusted device. "you can try to regain access using your trusted device protected by a passcode." The process is outlined in this support article: If you forgot your Apple ID password - Apple Support This does not involve using a recovery key. - If you have a forgotten password and you do not have access to a trusted device: "you can use your recovery key, a trusted phone number, and an Apple device to reset your password." - If you have lost your recovery key and have lost access to both your account and trusted items: A recovery key is designed as an alternative to Account Recovery (How to use account recovery when you cant reset your Apple ID password - Apple Support) which is where Apple helps you regain access to your account. However, "when you generate a recovery key, you can't use account recovery." You can try to contact Apple (see: Contact Apple for help with Apple ID account security - Apple Support), but to me the previous statement implies that setting up a recovery key excludes Apple from being able to do anything. Apple says: "Using a recovery key is more secure, but it means that youre responsible for maintaining access to your trusted devices and your recovery key. If you lose both of these items, you could be locked out of your account permanently."The information below is based on Apple's support article: Set up a recovery key for your Apple Account - Apple Support with quoted excerpts. Each section outlines the different situations and the strategies that may relate to use of a recovery key. If you are not familiar with trusted devices and numbers, see this support article > Two-factor authentication for Apple Account - Apple Support - If you still have access to your Apple ID and password but have lost your recovery key: "You can generate a new recovery key from Settings or System Preferenceson a trusted device." Refer to the steps in Set up a recovery key for your Apple Account - Apple Support about how to do this on different types of equipment (Apple equipment only). - If you have forgotten your Apple ID password, have lost your recovery key, but still have access to a trusted device. "you can try to regain access using your trusted device protected by a passcode." The process is outlined in this support article: If you forgot your Apple Account password - Apple Support This does not involve using a recovery key. - If you have a forgotten password and you do not have access to a trusted device: "you can use your recovery key, a trusted phone number, and an Apple device to reset your password." - If you have lost your recovery key and have lost access to both your account and trusted items: A recovery key is designed as an alternative to Account Recovery (How to use account recovery when you cant reset your Apple Account password - Apple Support) which is where Apple helps you regain access to your account. However, "when you generate a recovery key, you can't use account recovery." You can try to contact Apple (see: Contact Apple for support and service - Apple Support), but to me the previous statement implies that setting up a recovery key excludes Apple from being able to do anything. Apple says: "Using a recovery key is more secure, but it means that youre responsible for maintaining access to your trusted devices and your recovery key. If you lose both of these items, you could [Apple likes using less scary conditional words when what it really likely means is will] be locked out of your account permanently."If you can't unlock yourApple IDIf you use security questions with yourApple ID, or if you don't have access to a trusted device or phone number, go to iforgot.apple.com. Then you can unlock your account with your existing password or reset your password.Watch this GIFWhat if I can't access a trusted device or didn't receive a verification code?If you're signing in and dont have a trusted device handy that can display verification codes, you can have a code sent to your trustedphone number via text message or an automated phone call instead. Click Didn't Get a Code on the sign in screen and choose to send acode to your trusted phone number. You can also get a code directly from Settings on a trusted device.Learn how to get a verification code.If you use iOS 11.3 or later on your iPhone, you might not need to enter a verification code. In some cases, your trusted phone number can be automatically verified in the background on your iPhone. Its one less thing to do, and your account is still protected with two-factor authentication.If I can't sign in, how do I regain access to my account?If you cant sign in, access a trusted device, reset your password, or receive verification codes, you canrequest account recovery to regain access to your account. Account recovery is an automatic process designed to get you back in to your account as quickly as possible while denying access to anyone who might be pretending to be you. It might take a few daysor longerdepending on what specific account information you can provide to verify your identity.Do I still need to remember any security questions?No. With two-factor authentication, you don't need to remember any securityquestions. We verify your identity exclusively using your password and verification codes sent to your trusted devices and phone numbers. When you enroll in two-factor authentication, we keep your old security questions on file for two weeks in case you need to return your account to its previous security settings. After that, they're deleted.Can Apple Support help me regain access to my account?Apple Support can answer your questions about the account recovery process, but can't verify your identity or expedite the process in any way. Page content loaded Oct 7, 2012 12:23 PM in response to richardrjb Not all MacBook Pros have a key that's marked Delete. My MacBook has the Backspace arrow. In some cases, you have to Fn+Backspace (when typing, for instance), in other cases you have to Cmd+Backspace (when deleting a file from the desktop). Jul 1, 2012 3:13 PM in response to richardrjb It's the one labeled delete.To forward-delete, hold down the fn key and press delete. Jul 1, 2012 4:15 PM in response to richardrjb The Delete key opn Mac does and doesn't act the same way as the Backspace and Delete keys on a PC. Normally hitting Delete on a Mac will work as a Backspace key. To Forward Delete, normal action of the Delete key on a PC, you have to hold down the fn key and then hit the Delete key. To Delete a File or something once selected sometimes the Mac Delete keys Deletes it and at other times it does nothing other then give you a Chime/Sound no matter what other key you hold down. This is the case with deleting files in Finder. As in Windows the delete key actually deletes whatever is selected all the time.Good Luck Jul 1, 2012 4:17 PM in response to eww eww wrote: It's the one labeled delete. Not necesarily. On mine the delete key has a left-pointing arrow. Aug 7, 2014 11:27 AM in response to richardrjb On MacBook Pro : Just hold cmd button (right or left button to space) and click backspace. Hope this work for you as well. Jul 1, 2012 3:39 PM in response to richardrjb The delete key is at the top right 2nd button down. Oct 7, 2012 1:20 PM in response to richardrjb On older MBP's its the backspace key, its in the upper see the backspace arrow. Use as descdribed above. On newer MBPs the key is labeled delete. Don't worry, you can delete just as easily as you did before. Sep 26, 2013 7:50 AM in response to richardrjb hi, just tinkering my macbook and i have the same problem. i wanna get rid of those email adds which automatically drop down when i open a browser or facebook. any idea how to delete those? i've tried to highlight them and i pressed (comd D) but it didn't work. Dec 8, 2015 5:37 AM in response to Nima@JMNS Thanks this has really helped meApple should not assume we know it when we buy it should theyRegards to you and thanks once againSheila Thomas Mar 29, 2016 12:52 PM in response to richardrjb the corect combination for delete is: keep press fn key +left-pointing arrow. Accessories I have accidentally turned off the numeric pad on magic keyboard. How do I turn it on again please? MacBook Pro (M2 Max, 2023) Posted on May 25, 2023 2:21 PM Reply Posted on Jan 12, 2024 10:06 PM If a numeric keypad doesnt work on MacA numeric keypad is an extended layout of additional keys, including numbers, to the right of a regular keyboard. The keypad works in different ways, depending on your Mac and the keyboard and app youre using. Usually you use the numeric keypad to enter numbers, but you can also use it to move the pointer and, in some apps, to move around your document.Press the Num Lock key.If you have a separate numeric keypad on your keyboard, the Num Lock key is located in the numeric keypad. If your keyboard has a separate keypad but no Num Lock key, try pressing Shift-Delete.If the numeric keypad still doesnt work as you expect, you may have enabled Mouse Keys, which lets you move the pointer with the keypad.To turn Mouse Keys off, choose Apple menu> System Settings, click Accessibilityin the sidebar, click Pointer Control on the right (you may need to scroll down), then turn Mouse Keys off.It worked for me Page content loaded Jan 12, 2024 10:06 PM in response to Watson04 If a numeric keypad doesnt work on MacA numeric keypad is an extended layout of additional keys, including numbers, to the right of a regular keyboard. The keypad works in different ways, depending on your Mac and the keyboard and app youre using. Usually you use the numeric keypad to enter numbers, but you can also use it to move the pointer and, in some apps, to move around your document.Press the Num Lock key.If you have a separate numeric keypad on your keyboard, the Num Lock key is located in the numeric keypad. If your keyboard has a separate keypad but no Num Lock key, try pressing Shift-Delete.If the numeric keypad still doesnt work as you expect, you may have enabled Mouse Keys, which lets you move the pointer with the keypad.To turn Mouse Keys off, choose Apple menu> System Settings, click Accessibilityin the sidebar, click Pointer Control on the right (you may need to scroll down), then turn Mouse Keys off.It worked for me May 25, 2023 9:19 PM in response to Watson04 ..Watson04..The keypad works in different ways, depending on your Mac and the keyboard, and app youre using. If a numeric keypad doesnt work on Mac - Apple Support//support.apple.com/guide/mac-help/if-a-numeric-keypad-doesnt-workOther links found refer to the extended keyboard for iMac, &/orother Apple desktop models with full layout keys, and wireless.Magic Keyboard with Touch ID and Numeric Keypad for Mac models ... There usually is a fairly good built-in Help feature in macOS.(As mine are all older model systems, I've not used those yet.) May 28, 2023 5:23 PM in response to Watson04 Thank youFollowed through your suggestions and the problem persisted.I then had to move my base of work requiring I close down.When I opened up again it w as all fixedI put it down the magic of computers - or the wee chap that lives inside it!!many thanksMike This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. turn on numeric pad on magic keyboard The information below is based on Apple's support article: Set up a recovery key for your Apple ID - Apple Support with quoted excerpts. Each section outlines the different situations and the strategies that may relate to use of a recovery key. If you are not familiar with trusted devices and numbers, see this support article > Two-factor authentication for Apple ID - Apple Support - If you still have access to your Apple ID and password but have lost your recovery key: "You can generate a new recovery key from Settings or System Preferenceson a trusted device." Refer to the steps in Set up a recovery key for your Apple ID - Apple Support about how to do this on different types of equipment (Apple equipment only). - If you have forgotten your Apple ID password, have lost your recovery key, but still have access to a trusted device. "you can try to regain access using your trusted device protected by a passcode." The process is outlined in this support article: If you forgot your Apple ID password - Apple Support This does not involve using a recovery key. - If you have a forgotten password and you do not have access to a trusted device: "you can use your recovery key, a trusted phone number, and an Apple device to reset your password." - If you have lost your recovery key and have lost access to both your account and trusted items: A recovery key is designed as an alternative to Account Recovery (How to use account recovery when you cant reset your Apple ID password - Apple Support) which is where Apple helps you regain access to your account. However, "when you generate a recovery key, you can't use account recovery." 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Account Recovery is the final option that you can use to regain access to your Apple Account, and this option should ONLY be used whenall other attemptshave failed.The reason this is considered the final option to use is due to thetimeframe it can takefor the recovery process to complete.IMPORTANT: This means that setting up Account Recoverywill notresult with you being able to regain access to your account immediately; but rather, you will be given a timeframe of when you will be able to regain access, based on the account information you were able to successfully confirm upon setting the recovery up.Estimated timeframe explained: The estimated timeframe required until you're able to regain access to your account will vary. Technically, you determine the timeframe you will have to wait, and this is done based on how much ofyour own account informationyou can successfully confirm when setting up Account Recovery.This means that the more information you have available to verify your identity, the quicker you will be able to regain access to your account. For example, someone who is able to confirm the verification code sent to their trusted phone number and the primary payment on file with their account will regain access faster than someone who couldnt confirm but one piece of account information, such as a verification code sent their Apple Account email address.The current trusted phone number associated to the accountThe Apple Account email addressPrimary payment method on file with the accountAccess to a trusted deviceYour AppleAccount is theaccount you use to access Apple serviceslike the AppStore, AppleMusic, iCloud, iMessage, FaceTime, and more.It includes the email address and password you use to sign in, as well as the contact, payment, and security details you use across Apple services. This information can be used to verify your identity and recover your account when needed. Every Apple service or feature will beassociated to your Apple Account, so it's important to maintain access.Its also important to remember that access to your account will be limitedwhile in account recovery.This means that you will not be able to access certain features or services that require the account to befully signed into iCloud settings.Features or services explained: One example of this would be Apple Pay (including Apple Cash and Apple Card). To access Apple Pay cards, passes, IDs, etc in Wallet you must befully signed into iCloud settings. When you sign out of iCloud settings, all associated cards in Wallet are removed from the device.If you are signed in, but only partiallysigned in to iCloud settings, your cards will still appear in Settings > Wallet & Apple Pay, but you will be prompted to enter your password.Partially signed in to iCloud settings explained: This happens when you go to Settings > Your Name > Sign in & Security and are prompted to enter your password to continue. You are signed in, butnot fullysigned in.This is exactly the same scenario as when you change your Apple Account password in Settings and select the option to Sign out of other devices and then you have to enter the new password again on those other devices to continue using your account.Two-factor authentication is an extra layer of security for your Apple Account designed to ensure that youre the only person who can access your account, even if someone knows your password. It protects your account by requiring a password and access to either a trusted deviceorverification code delivered via SMS or phone call to your trusted phone number. Requiring more than just your password to access your account improves the security of your account and all personal information you store with Apple.Only Apple Accounts that use two-factor authentication can use Account Recovery.If you created your account on a device with iOS13.4, iPadOS13.4, macOS10.15.4, or later, your account automatically uses two-factor authentication. If you aren't sure if you use two-factor authentication, and you forgot your password, go to iforgot.apple.com. After entering your Apple Account email address, if you aren't prompted to confirm your trusted phone number, then you aren't using two-factor authentication. This post will not help you recover your account. Use If you forgot the answers to your Apple ID security questions instead. For additional information on two-factor authentication, use these articles: This option is only available to accounts that have two-factor authentication enabled,and do nothave a Recovery Key enabled.Account Recovery is typically used in the following common scenarios: No access to trusted phone number or changed numberNo access to passcode-protected trusted device(s); this includes offline, lost, stolen, damaged, and/or defective devicesForgotten Apple Account passwordWhenever possible, set up Account Recovery on the affected device. If thats not possible, use the Apple Support app on a family members iOS or iPadOS device, or visit an Apple Store.If you start Account Recovery from a trusted device, you can continue using that device, but turn off all other trusted devices until recovery is complete. If Account Recovery keeps canceling, other devices may still have the password saved.Setting up Account Recovery doesnt stop you from using your Apple Account, but some features will be limited if you arent fully signed in to iCloud settings.Below are the steps to takeleading upto setting up Account Recovery. Reference and follow these steps, in order, beforesetting up Account Recovery.TIP: If it helps, use the steps as a checklist based on your specific situation. For example, if you do not have a trusted device, cross it off the list and move to the next option you have available to regain access to your account.Account recovery will always be the last option in the checklist, never the first:[ ] Use a trusted device.[ ] Receive a verification code sent to a trusted phone number.[ ] Consult account recovery contact(s) for a recovery code.[ ] Set up account recovery.A trusted device is an iPhone, iPad, iPod touch, Apple Watch, or Mac that you've alreadysigned into iCloud Settings with. It's a device that Apple knows is yours and that can be used to verify your identity by displaying a verification code from Apple when you sign in on a different device or browser.To reset your password:Note that these devicesmust be passcode protectedto use this option.If you don't have access to a trusted device, use your trusted phone number instead. A trusted phone number is a number that can be used to receive verification codes by text message or automated phone call. You must verify at least one trusted phone number to enroll intwo-factor authentication.There are two ways you can reset your password by using your trusted phone number: Apple Support appUse the Apple Support app on another iOS device. Open the Support app > tap on Reset Password > tap on Help Someone Else > enter your Apple Account email address > confirm the trusted phone numberand receive a code sent to it to change the password.Note: This means you can use someone else's device to complete these steps. It will not affect their own account or device information. Reach out to a friend, family member, or go to the Apple Store if you cant get to another device.iOS Setup AssistantIf you are setting up a new or replacement device and you have access to a trusted phone number, you can receive a verification code in the iOS Setup Assistant when you are prompted to sign in with your account.IMPORTANT:Note that this device must have activated cellular service already. If it hasnt and youre using an eSIM, and you havent spoken with your carrier to provision your eSIM for this device, you have tocomplete the setup assistant without signing in to the Apple Account,make sure cellular is set up, and thenerase all content and settingsto restart on the Setup Assistant and try this option. Doing this is only recommended if you insist on restoring from an iCloud Backup and/or using Quick Start. If the device is eSIM only,make sureto select the option of keeping the eSIM upon selecting Erase all Content and Settings.If you still have access to the trusted phone number, but the issue lies with the device and/or if you have a replacement physical SIM card with your same number but do not have access to a trusted device; put your SIM card in another device. You can then have a verification code sent to your phone number to reset your password in Settings or from the Support app. This may seem like a hassle, but usually Account Recovery can be avoided with doing so. It does not have to be an Apple device.It does have to be acellulardevice. Meaning, if you have a cellular iPad and you insert the SIM card in the iPad, this will not work and you will not receive the verification code. Although the iPad is a cellular model, the cellular functions on iPad are used forcellular data access only. iPad does not have a Phone app (at this time) and cannot make or receive cellular calls/messages.Make sure to have someone send you anSMSmessage to verify your phone number/cellular service has no issues prior to attempting to send the verification code.If the device you are trying to do this with is eSIM compatible only, you cannot use this option. There is no physical SIM card to remove or insert on these devices. IMPORTANT:Note that two-factor verification codes are always sent to the trusted device by default.To send a code to the trusted phone number, you will have to select 'Didnt receive verification code?' > text me or 'Cant get to any of your devices' > 'text me'.If your device has been lost or stolen, and you are unable to sign into your Apple Account to locate the device and/or put it in Lost Mode because you cant receive the two-factor verification code, go to iCloud.com/find.After entering the Apple Account email and password, click the find iPhone button to continue signing inwithout having to enter a verification code.Please note that if you do not know your password, you cannot use this option.Account Recovery Contactsare available oniPhone, iPad,iPod touch, or Mac. They are considered the last option to use before proceeding with Account Recovery. The purpose of a recovery contact is to help you verify your identity and regain access to your account and all of your data if you ever get locked out. This is done by having the recovery contact generate a six-digit verification code recovery code to provide to you as an additional verification option.IMPORTANT:Setting up a recovery contact isnt required, but it can make regaining access to your account and data easier. This means not everyone will have a recovery contact set up. If that is the case, proceed with Account Recovery as normal.RequirementsAnyone that meets these requirements can be considered for an Account Recovery Contact. This means the request can be sent to someone outside of Family Sharing, and if you do not have their info saved in your Contacts app.Everyone involved must have an Apple Account.All devices signed into iCloud Settings should be updated to latest OS.All Apple Accounts must use two-factor authentication.All devices being used to send and receive Recovery Contact requests must have iMessage enabled.All parties involved must beover the age of 13to use this feature.How to provide the verification code to someoneGo to Settings, then tap your name.Tap Sign in & Security > Recovery Contact.Tap your contact's name.TapGet Recovery Code.When your friend is ready, read them their recovery code. After they enter it on their device, they'll be able to reset their password and regain access.Below is a short recap of the order of steps to take to regain access to your Apple Account prior to setting up Account Recovery:Reset Apple Account password or change trusted phone number from iCloud Settings on a trusted device that is passcode protected and fully signed into iCloud settings.Use the Apple Support app or iCloud Settings to receive a verification code to the trusted phone number on file in order to reset the Apple Account password.Reach out to your Account Recovery contacts.Set up Account Recovery.Here are the same steps, explained more thoroughly if needed:Signed into iCloud Settings: If you are signed into iCloud Settings already on that device, or another device, and the devices are passcode protected, you can reset your password in your Settings.Settings > Name > Sign in & Security > Change Password.Note: If you click on Settings > Name and it prompts you to enter your Apple Account password, you are not fully signed into iCloud Settings and cannot use this option.Not signed into iCloud Settings, and same trusted phone number: If you are not currently signed into iCloud Settings, but you have the same trusted phone number, you can use the Support app to reset your password. You can get a friend or family member to download the Support app on their device. You will then reset your password by confirming a six-digit verification code sent to the trusted phone number.Not signed into iCloud Settings, and different trusted phone number: If you are not currently signed into iCloud Settings, you no longer have access to your trusted phone number or you have recently changed your number, you will need to set up Account Recovery in order to regain access to your Apple Account. This can be done at iforgot.apple.com by entering your Apple Account email address to get started.In order to start Account Recovery, you must be able to confirm the trusted phone number currently associated to the account, even if you no longer have that number. If you can't confirm or remember the number, you can't set up Account Recovery. Go to iforgot.apple.com > select Reset Password > enter your Apple Account email address > confirm the trusted phone number > when verification code is sent, select 'Can't use this number' or 'Don't have access to this number' > enter your new trusted phone number, as well as the verification code sent to it. You should be able to complete the recovery from here.Not signed into iCloud Settings, different trusted phone number, and can't confirm the original phone number: You will not be able to regain access to this account. I would suggest creating a new Apple Account or attempting to confirm the trusted phone number to set up Account Recovery.Setting up Account Recovery through device settings and/or the Support app is self-explanatory. These are the steps to successfully set up Account Recovery usingiforgot.apple.com.It is important to note that the order of which you are asked to verify account information is irrelevant, and also varies. Instead, focus on the correct options you must select to start the Account Recovery.These are usually listed under the verification code boxes in blue when you are asked to confirm your account information.Examples include:Cant use this number?"Can't get to any of your devices?"No longer use this card?Continue Anyways?Cant use any of these options?Go toiforgot.apple.comand enter the affected Apple Account email address.You will then be prompted to confirm the trusted phone number on file, and will only see the last two digits of the phone number, as a hint. Confirm the phone number.You will then be presented with several different options on how to regain access to your Apple Account. These are all the options we just covered in the last section. (using a trusted device, the Support app, and verification code sent to phone number) At the bottom of the page in blue, select Cant use any of these options?.On the next page, at the very bottom, select Continue Anyways. This page briefly warns you about the estimated recovery timeframe to regain access being longer.You are then asked for a verification code to be sent to your trusted phone number. Select Dont have access to this number? if you don't have access to your trusted phone number.Before the Account Recovery is successfully set up, you will be asked for a new phone number and will have to enter a verification code that is sent to it. This then becomes the phone number associated to the Account Recovery request.Now you will be prompted to enter the verification code sent to your Apple Account email address. Enter the code, or select Cant use this email address? If your Apple Account email address ends in @iCloud.com, @me.com, or @mac.com you will not be able to receive this verification code.Next, if applicable, confirm the primary payment information on file with your account, or select Dont have access to this card?" If the card is no longer valid, has expired, has been reissued, or is being pulled from Apple Pay, then you cannot use this option. This means that even if you still have the card or know the card information, but it is no longer a valid card, just select that you don't have access to the card.You will then see one of the two messages:Password Reset Requested. We are evaluating your information to determine when you will be able to reset your password.This confirms Account Recovery has been set up successfully. You will receive an update via email within 72 hrs from iforgot.apple.com that will let you know when you can regain access to your account."Since you were not able to verify your account information, your password can't be reset at this time."This means you couldnt confirm any piece of account information required to set up account recovery. You will be unable to regain access to this account. If you are able to confirm your account information at a later time, then try to set up Account Recovery later.Apple sends status updates by default to the primary Apple Account email address. After you request Account Recovery, you get an email with a confirmation of your request and the date and time of when you can expect to regain access. This email arrives within 72 hours.Note: If your Apple Account ends in @icloud.com, @me.com, or @mac.com, you will not be able to receive these emails. This also applies to you if you dont have access to your third-party email address and chose the option Cant use this email when you set up Account Recovery. You will have to manually check the status of the Account Recovery on iforgot.apple.com.For any and all issues with receiving status updates, dont waste time speculating on why you did not receive the automated text/call or email. Apple cant resend it. You can check the recovery status atiforgot.apple.comat any time, and use the website to recover your account.The status update notifications just refer you back to the website.Use these steps to check the recovery status for your account, regardless if you received the status updates or not:After account recovery is set up, wait 24 hrs, then go to iforgot.apple.com. To check the recovery status, select Reset Password > enter your Apple Account email address again, and confirm the phone number if needed. You will then see the current recovery status, which should tell you how long you have to wait before you can recover your account. As an example, you should see something similar to this: You will be able to reset your password in 5 days.After you check the recovery status and know how long you have to wait to reset your password, you will simply wait the timeframe it provided, as there is nothing that can be done to shorten the process.When the account is ready to be recovered, go back to the website iforgot.apple.com and repeat the first step to check the recovery status.When the account is ready to be recovered, you should receive an SMS or automated call to the trusted or recovery phone number. The SMS or automated call has instructions and directs you to iforgot.apple.com or apple.com/recover. When you visitiforgot.apple.com, you then receive an SMS or automated call with a recovery code that is necessary to complete the process.This means that once the account is ready to be recovered, perform the following steps:Go toiforgot.apple.comand enter the Apple Account email address.Confirm the provided phone number for Account Recovery. Apple then sends a recovery code via SMS message or phone call. Its a standard, six-digit verification code.Enter the verification code in the field provided and click Continue.When youcorrectlyenter the code, you can choose a new password, verify the trusted number, and sign in normally.Note: if you no longer have access to the phone number that you used to start Account Recovery, you will have to start the Account Recovery process again from the beginning. Make sure you enter a phone number that you know you will have access to for at least 30 days to avoid having to repeatedly start the process over.Hope this helps!

Manual test engineer skills. Skills for testing engineer. Test engineer key skills. Key skills for manual tester. Roles and responsibilities of manual test engineer. Skill test mechanical.

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